2014 Annual Member's Meeting

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AGENDA

- Opening remarks
- Introductions
- 2014 WBVGC Board of Directors
- Membership Update
- Lakes Irrigation Project
- Sales & Marketing Efforts
- Financial Summary
- Next Steps
- Open Forum Q & A
- Adjourn



Introductions

Westbrook Village HOA

- Karen Jones
- Peter Atkins

WBVGC Charter Clubs

- Peg Jensen
- Anne Pratt
- Mike Carlson
- Jack Anderson
- Lou Fuqua
- Steve Jobe
- Jeanette Graham

WBVGC Managers

- David Escobedo
- John McCahan
- Brandon Evans
- Barbara Jean Strucel
- Dachelle Frey

(General Manager) (President of HOA Board)

Ladies 18-Hole Ladies 9-Hole Men's Golf Association 18-Hole Couples 9-Hole Couples Weekend Men's Club WBVGC Handicap Chairperson

Superintendent Head Golf Professional Information Technology/Assistant Pro Office Manager Marketing Coordinator



2014 WBVGC Board of Directors

President Vice President Secretary Treasurer Facilities Sales & Marketing Greens & Grounds Communications Golf Steve Karch Tom Lodge Rick Axelrad Terry Bice Roy Chapman David Frey Bob Oracheff Cathy Raich Bill Vogt IT

Bylaws, Insurance and Legal Membership Budget & Finance Facilities (Past President 2013) Outside Rev./WBVGC Awareness Long Range Planning Internal/External Comm. Tournaments and Handicaps

 Glenn Lund: Past President, Secretary and Membership Committee Chairman

 Glen Johnson: Former Director, Acting Chairman of Greens & Grounds Committee



Membership Update

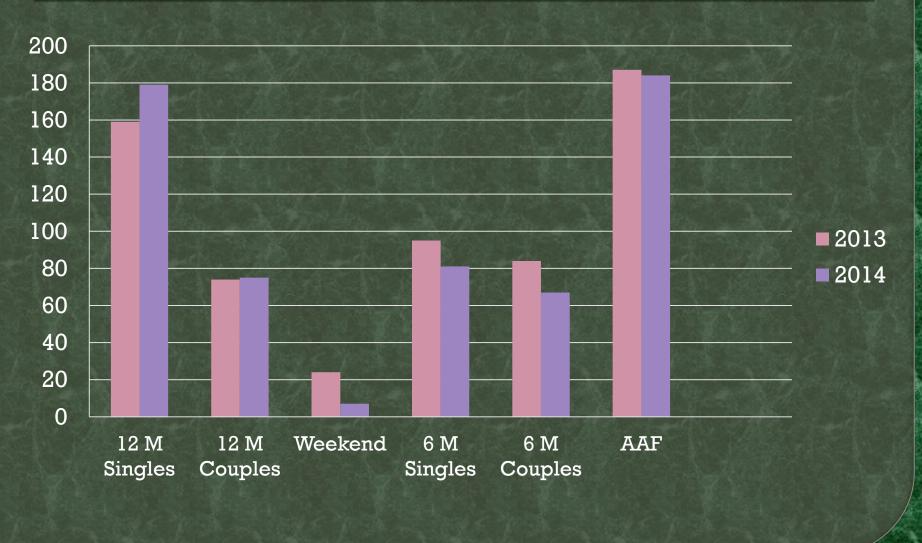
• Trend charts

• Plans to boost program in 2014 and beyond





2013 – 2014 Membership Trend



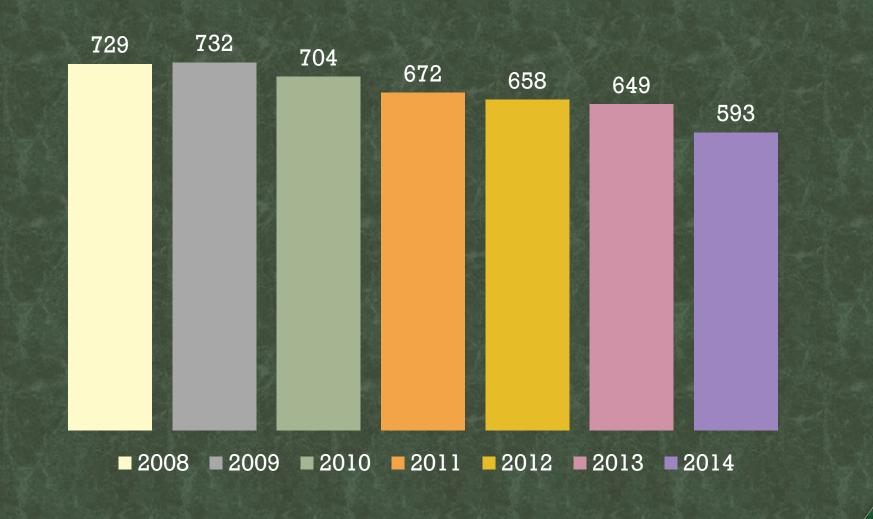
Westbrook Village Golf Club

Membership Category & Total Trends





Total Membership





Plans to Boost Membership 2014

Combine Membership and Marketing Committees to develop synergies and to be more effective

- **Develop Recruitment Programs**
 - Westbrook Village Residents
 - Outside Play Recruitment
 - From Business Partners
 - Junior Golf Program
- **Develop Loyalty Program For Retention**



Superintendent David Escobedo



Lakes Irrigation Project

Background

- Project considered more than 10 years ago
- In 2013 Board of Directors identified Lakes Irrigation System replacement as the #1 priority
 - Growing maintenance requirements
 - Damage to existing pipes, valves & controllers
 - Cost savings of \$125,000 per year
 - Protection against losing course as a result of major malfunction
 - Improve playing conditions



Activity to Date:

- May Sep 2013 Research and fact finding efforts
 - **1.** Interviewed equipment manufacturers
 - 2. Evaluated new irrigation system technologies being installed nation-wide
 - **3.** Talked with Superintendents who had recently replaced irrigation systems
 - **4.** Visited numerous sites in Arizona, Colorado and California to observe work
 - Reviewed and updated previous irrigation system design plans and proposals
 - 6. Identified preferred and highly qualified construction vendors



Oct- Dec 2013 - Developed plans and cost estimates

1. Xeriscaping Plan

- Phil Smith, a highly acclaimed golf course architect has developed a Xeriscaping Plan to aid in
 - Reducing irrigated turf by 25 to 30 acres
 - Approved by WBVGC Board
 - WBV Architectural Control Committee and WBV HOA Board approved
 - Water, electricity, seed & fertilizer, and labor savings
- 2. Interviewed 3 contractors who specialize in golf course irrigation systems installations
 - Determine capabilities
 - Approximate cost
 - Time required to complete the project
 - Irrigation Systems Design Plan is now underway



L.I.P. - Xeriscaping





L.I.P. – Xeriscaping (Cont.)



L.I.P. – Xeriscaping (Cont.)



Jan – Feb 2014 Refine cost estimates & identify funding sources

- 1. Receipt of Irrigation Systems Design Plan in March
- 2. Provide copies of Plan to construction contractors
- **3.** Validate cost estimates and quotes
- 4. Fund raising programs and activities initiated, continue to explore all avenues to finance LIP



Current Cost Estimates

•	\$	<u>Thou</u>
•	\$	16
•	\$	67
•	\$	120
•	\$	150
	\$	60
	\$	1,750
•	\$	125
•	\$	35
•	<u>\$</u>	20
•	\$	2,343

Description

Xeriscaping Plan Irrigation System Design & Project Management Turf Removal and Relocation Decomposed Granite (9,000 tons) Delivery and Distribution of Granite/Desert Plants Construction Phase of Irrigation System Replacement Resurface Greens and Seed with New Hybird Grass Replace Sand in Bunkers Legal Fees

Total Estimated Project Cost



\$350-\$400K required prior to construction

<u>\$1</u>	<u>l'hou</u>	<u>Events</u>
\$	25	ACES Fundraiser
\$	54	Hole Sponsorships
\$	63	Sale of Tee Markers
\$	20	Enhancement Fund
\$	5	Auction Old Tee Markers
\$	20	Patron (WBV Residents) funding
\$	165	Assessment
<u>\$</u>	TBD	Naming Rights
\$	352	Total anticipated through these events

Amount to be financed is approximately \$2 million



Private and/or Institutional Financing

\$2 Million for 7 or 10 year term

\$Thou

<u>7 Year Term</u>		1	<u> </u>		
	Annual	Total		Annual	Total
5%	\$339	\$2,374	5%	\$255	\$2,550
6%	\$351	\$2,457	6%	\$266	\$2,660
7%	\$362	\$2,534	7%	\$279	\$2,790



Paying for L.I.P. Estimated Costs of \$2,343m (2015-2020)

<u>\$ Thou</u>	Sources
\$ 650	Operational Cost Savings
\$ 130	Tournament Fund Raisers
\$ 63	Tee Markers
\$ 100	Enhancement Fund
\$ 324	Hole Sponsorships
\$ 300	Reduced Equipment Lease Funding Requirements
\$5	Auction Off Old Tee Box Markers
\$ 30	Patron Funding (Westbrook Village Homeowners)
\$ 250	Water Rights (Sell, Lease or Assign)
\$ 570	APF Transfers
\$ 70	Sponsored Scorecards and Range Balls
\$ <u>TBD</u>	Course Naming Rights
\$ 2,492	Estimated Potential Revenues/Cost Avoidance



Status

- We now have reasonable cost estimates to complete the project
 - Subject to final specifications and contract arrangements
 - Plus a small contingency of +/- 5%
- External revenue funding sources are difficult...but, show promise
 - David Frey will discuss the Marketing efforts in more detail

Director of Sales/Marketing David Frey



Sales and Marketing

Mission Statement

Our goal is to develop business relationships within the city of Peoria/Glendale area, to help promote the local businesses and enhance the image of Westbrook Village Golf Club. By doing so, we will raise outside capital funds to continue to protect our assets. (e.g. Golf courses, buildings, restaurants, patios, and restrooms). This will all help to offset present and future assessments paid by the membership.



Review of Past Outside Revenue

Where we WERE Where we ARE Where we're **PROJECTED** to be in 2014 2012 - Total: \$0 2013 - Total: \$8,500 o New Score Cards o (Logan Hall - \$2,500) o (Bobbi Martin - \$2,500) o New Range Balls at Vistas Course (American Family Insurance Casey Bell - \$3,500)



Review of 2014 Outside Revenue

<u>2014 - Total: \$152,500</u>

o New Score Cards

(\$3,500 Lakes Annual Agreement)
(\$3,500 Vistas Annual Agreement)
New range balls (18 month agreement)
(\$3,500 Annual Agreement)
Business Sponsorship Tee Signs (\$54,000 annually)
(\$54,000 = \$1,500 x 36 holes)

<u>Auction off Old Tee Signs at Ace's Event in March</u> (For keep sake & memories of the Golf Club) (\$5,000 profit)



2014 Outside Revenue Cont.

• New Metal Tee Box Markers Total from Both Courses = \$63,000 • Enhancement Fund • \$20,000 profit Patron Program
 and I C White and Barry • \$0 • Naming Rights • \$0



Sponsored By



Katie Campbell 9200 W. Union Hills Dr. Suite 100 (623) 815-8170

katiecampbellinsurance.com



Tee Signs

Your company's name, logo and information will be listed above our course layout and tee information at the tee block of your choice. (Based on Availability)



Levels

PLATINUM - \$3,500

GOLD - \$3,000

SILVER - \$2,000

BRONZE - \$1,500

Opportunity for potential new members Opportunity to sell corporate memberships



Commitment to our Sponsors

- Hole of sponsors choice (subject to availability)
- Beautiful brand new 2' X 2' tee sign with multi-colors,
- Professional 10" x 20" black company name plate with company name, logo and contact information
- Coverage on Westbrook Village Golf Club Website (with a link feature going to the sponsors website)
- Picture with completed sign (as per sold)
- Business Associate Membership
- Annual sponsorship recognition evening
- Annual review of sponsorship to go over highlights and goals







Katie Campbell 9200 W. Union Hills Dr. Suite 100 (623) 815 - 8170

A State of the Local Division of the

katiecampbellinsurance.com



New Tee Signs

Total cost for the Golf Club for both courses

\$2,000



Original Sign Quotes

- Signs were quoted at \$ 775 each excluding shipping
- Purchase would have cost the club \$30,000 excess money we do not have from our Asset Protection Fund



Your Message

Here

Business Sponsorship Program



Markers donated by Bill & Debra Burnstein, members here at Westbrook Village Golf Club.

- Vistas have 4 Sets per Hole
- Lakes have 3 Sets per Hole
- Markers May State
 - Donated By "Members Name"
 - In Memory of "Persons Name"
- Cost is \$500 for one pair of tee markers
- o Term: 4 Years

Potential Revenue

- Vistas Course (\$36,000)
 - 4 tee blocks x \$500 = \$2,000 per hole
 - \$2,000 x 18 holes = \$36,000
- Lakes Course (\$27,000)
 - 3 tee blocks x \$500 = \$1,500
 - $$1500 \times 18 \text{ holes} = $27,000$
- Potential Revenue of both Courses = 63,000



Enhancement Fund

- Our goal is to create an avenue for members to leave behind a legacy
- Opportunity for long time members to show their appreciation of time spent at this wonderful facility
- Donations will be made to our asset protection fund to keep Westbrook Village Golf Club as one of the best show cases of the West Valley.

Donor Levels

Bronze	\$2,500 - \$5,000
Silver	\$5,000 - \$10,000
Gold	\$10,000 - \$20,000
Platinum	\$20,000 and above

 Donors name and contribution levels will be recognized with a beautiful 4' x 4' stone with permanent engraving displayed at both Golf Courses (Location TBD)

First donor was Mr. & Mrs. Jerry Lenz (\$5,000)



Enhancement Fund (Cont.)

Donor Stone Monument



Westbrook Village Golf Club Enhancement Fund



Platinum Donors

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First Donor, Mr. & Mrs. Jerry Lenz \$5000

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Many Thanks From All of Us (2015)



Patron Program

New Patron Program allows for Westbrook Village residents to contribute to the Golf Club

- Bronze \$100 \$250
 (One 18 Hole Patron Pass)
- Silver \$250 \$500 (Three – 18 Hole Patron Pass)
- Gold \$500 \$1000
 (Five -18 hole Patron Pass & Commemorative Brick)
- Platinum \$1000 & Up
 (Ten 18 Hole Patron Pass & Commemorative Brick)



Naming Rights

Goal - Build partnerships with name brand sponsors

- Example The Lexus Lakes Golf Club at Westbrook Village
- Cost is \$50,000 annually

Sponsor Receives

- Name on the pro shop
- Opportunity
 - Lexus vehicle in the water on signature Hole # 17 at the Lakes
 - Great advertising exposure for Union Hills Rd. (300,000 vehicles pass daily)
- Advertising wraps on the golf cart fleet
- Professional/Permanent score board with Sponsors Name/Logo
- One day tournament with our members & the company representatives
- Corporate Membership (Limited Playing Rights TBD)



Naming Rights (Cont.)

BMO 🏠

Harris Bank

EZGD

Sponsor Cart Wraps

Our fleet of golf carts would have the companies logo or a wrap.



Naming Rights (Cont.)



Professional Scoreboard made with companies name/logo on the scoreboard



Naming Rights (Cont.)



Naming rights on the side of our pro shop





FY 2014 Financial Status

1 Oct 2013 – 31 Jan 2014

\$Thou

Income	YTD Actual	YTD Budget	+/-
Dues	\$652	\$655	(\$3)
Green Fees/Cart Rentals	\$252	\$199	\$53
Restaurant Leases	\$8	\$8	\$0
Other Income	\$79	\$64	\$15
Total Income	\$991	\$926	\$65
Expenses			
Golf Course	\$666	\$640	(\$26)
Pro Shops	\$117	\$142	\$25
Facilities	\$18	\$21	\$3
IT & Communications	\$11	\$12	\$1
Administration/Corp	\$71	\$81	\$10
Total Expenses	\$883	\$896	\$13
Operating Cash Flow	\$108	\$30	\$78



Financial Status (Cont.)

Net Cash Flow* (excludes depreciation/non-cash charges)

\$Thou

	Year to Date	Year to Date	
	Actual	Budget	=/-
Operating Cash Flow	108	30	78
Less: Cap Ex, Init Fees & Cap Lease	es <u>154</u>	42	112
Net Cash Flow	(46)	(12)	(34)

Asset Protection Fund Balance (31 Jan 2014) \$226k



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Financial Status (continued)

• Asset Protection Fund

- Designated for major capital projects
 - A destructive event
 - To repair/replace major asset (i.e. greens due to disease or end of effective life, irrigation system due to major failure, etc.)
 - Minimum threshold of expenditures from this fund must be \$50k
- Lakes main well pump (Oct 2013)
 - \$90k emergency repair/replacement
 - Lakes Irrigation System Replacement Project (LIP)
 - Estimated cost of \$2.3 million

• Replenishing APF is essential to fund future projects

- Must be done on a regular and recurring basis
- Prior year APF contributions insufficient to support major capital expenditures
 - Assets and facilities 30 years old
 - Maintenance and replacement costs continue to increase



Financial Status (continued)

FY 2014 Assessment Recommended

- \$300 per member
 - 2 equal payments
 - \$150 due on April 1 and July 1, 2014

• Required to replenish Asset Protection Fund

- \$ 90k Lakes Main Well
- \$ 16k Xeriscaping Plan
- <u>\$ 67k</u> Irrigation System Design Plan
 - \$173k



Summary





Next Steps

- Proceed with planning phases
- Buy-in from membership
- Firm up construction cost estimates
- Contractor interviews & selection of preferred contractors(s)
- Establish funding threshold that we must meet before final decision to proceed
- Conclude financial lending arrangements
 - Combination of both private and/or institutional investors
- Maintain May 2015 timeline for project to begin
 - Lead-time for contractor
 - Increased costs to maintain existing system
 - Anticipate construction costs and interest rates to increase in next few years



Questions & Answers